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# Continuous Improvement Toolkit

## **Attribute Analysis**

## Managing Risk

PDPC

FMEA RAID Logs

Fault Tree Analysis

Risk Assessment\*

Decision Tree

Traffic Light Assessment

Lean Measures

KPIs

OEE

Capability Indices

MSA

RTY

Descriptive Statistics

Cost of Quality

Probability Distributions

Reliability Analysis

Graphical Analysis

## Understanding Performance

Run Charts

Control Charts

Benchmarking

Sampling

Focus groups

Interviews

Photography

Check Sheets

Measles Charts

Surveys

Data Collection

Critical Incident Technique

Observations

## Deciding & Selecting

Pros and Cons

Importance-Urgency Mapping

Break-even Analysis

Cost -Benefit Analysis

Force Field Analysis

Pugh Matrix

Voting

SWOT

QFD

Matrix Diagram

TPN Analysis

Kano Analysis

Prioritization Matrix

Critical-to Tree

Paired Comparison

Cause & Effect Matrix

Pareto Analysis

Confidence Intervals

ANOVA

Graphical Analysis

Hypothesis Testing

Scatter Plot

Correlation

5 Whys

Chi-Square Test

Fishbone Diagram

TRIZ\*\*\*

Brainstorming

Analogy

SCAMPER\*\*\*

Nominal Group Technique

Mind Mapping\*

Affinity Diagram

Attribute Analysis

Lateral Thinking

Visioning

## Creating Ideas\*\*

## Planning & Project Management\*

RACI Matrix

Stakeholders Analysis

PEST

PERT/CPM

Activity Diagram

Roadmaps

Project Charter

Gantt Chart

PDCA

Control Planning

Gap Analysis

Hoshin Kanri

Kaizen

How-How Diagram

Tree Diagram\*\*

Standard work

Simulation

TPM

## Identifying & Implementing Solutions\*\*\*

Mistake Proofing

Pull Systems

JIT

Ergonomics

Work Balancing

Automation

Bottleneck Analysis

Visual Management

Flow

Value Analysis

5S

Wastes Analysis

SMED

Time Value Map

Process Redesign

IDEF0

Value Stream Mapping

SIPOC

Flow Process Chart

Process Mapping

Flowcharting

Service Blueprints

## Designing & Analyzing Processes

## - Attribute Analysis

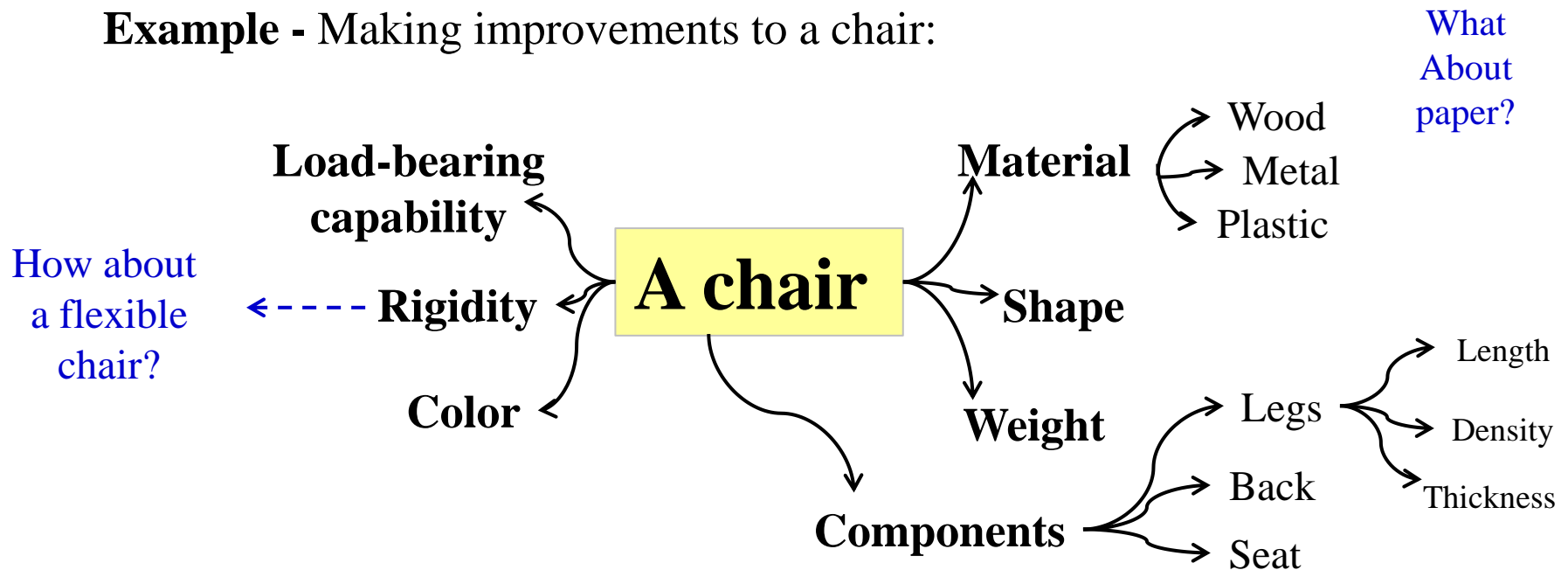
- ❑ The process of breaking down a problem, idea, or thing into attributes or component parts.
- ❑ Thinking about the attributes rather than the thing itself.
- ❑ Then simply asks: **How the attributes can be varied?**
- ❑ A simple formula that can lead to amazing inventions.



## - Attribute Analysis

- **Breakdown tree** can be used to help in decomposition and investigation of attributes.

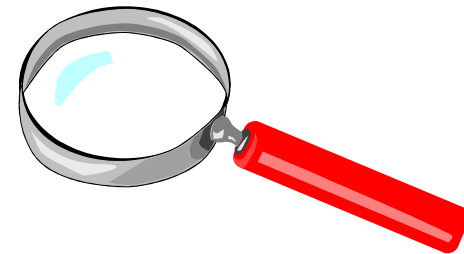
**Example** - Making improvements to a chair:



## - Attribute Analysis

### □ Next, focus on each specific attribute. Ask:

- Why does it has to be this way?
- What can I substitute?
- What can be combined?
- What can I eliminate?
- Can I add to it?
- Can I modify it in some fashion?
- Can I put it to some other use?
- Can the parts be rearranged?
- What is the reverse of this?



## - Attribute Analysis

### □ Used also in **Services Industries:**

- Service processes have cost and lead times.
- Deliveries have timescales and reliability.
- Customers have satisfaction and loyalty.
- Education has learning outcomes, research and community contribution.
- Healthcare ...
- Governmental agencies ...

