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# Continuous Improvement Toolkit

## **Graphical Analysis**

**Managing Risk**

PDPC  
FMEA RAID Logs  
Fault Tree Analysis  
Risk Assessment\*  
Traffic Light Assessment

**Deciding & Selecting**

Pros and Cons  
Break-even Analysis  
Force Field Analysis  
Decision Tree  
QFD  
Kano Analysis  
Critical-to Tree  
Cause & Effect Matrix  
Confidence Intervals  
Probability Distributions  
ANOVA  
Hypothesis Testing  
Scatter Plot  
Correlation  
5 Whys  
Chi-Square Test  
Fishbone Diagram  
Brainstorming  
Analogy  
Nominal Group Technique  
Mind Mapping\*  
Affinity Diagram  
Attribute Analysis  
Lateral Thinking  
Visioning

**Planning & Project Management\***

Importance-Urgency Mapping  
Cost -Benefit Analysis  
Voting  
SWOT  
TPN Analysis  
Prioritization Matrix  
Paired Comparison  
Pareto Analysis  
Design of Experiments  
Regression  
Multi-Vari Charts  
Relations Mapping\*  
TRIZ\*\*\*  
SCAMPER\*\*\*  
Mind Mapping\*  
Attribute Analysis  
Flowcharting  
Service Blueprints

RACI Matrix  
Stakeholders Analysis  
PERT/CPM  
Activity Diagram  
Roadmaps  
Project Charter  
Gantt Chart  
PDCA  
Control Planning  
Gap Analysis  
Hoshin Kanri  
Kaizen  
How-How Diagram  
Standard work  
Simulation  
TPM  
Mistake Proofing  
Pull Systems  
JIT  
Ergonomics  
Work Balancing  
Automation  
Bottleneck Analysis  
Visual Management  
Flow  
Value Analysis  
5S  
Wastes Analysis  
SMED  
Time Value Map  
Process Redesign  
IDEF0  
Value Stream Mapping  
SIPOC  
Flow Process Chart  
Process Mapping

**Understanding Performance**

Benchmarking  
Focus groups  
Photography  
Measles Charts  
Data Collection  
Critical Incident Technique  
Observations

**Graphical Analysis**

Run Charts  
Control Charts  
Sampling  
Interviews  
Check Sheets  
Surveys

**Understanding Cause & Effect**

Design of Experiments  
Regression  
Multi-Vari Charts  
Relations Mapping\*  
TRIZ\*\*\*

**Identifying & Implementing Solutions\*\*\***

Visual Management  
5S  
SMED  
Process Redesign  
SIPOC  
Process Mapping  
Service Blueprints  
Designing & Analyzing Processes

**Creating Ideas\*\***

# - Graphical Analysis

❑ Statistic is the science of describing, interpreting and analyzing data.

❑ **Statistics Types:**

• **Graphical Statistics:**

Makes the numbers visible.

• **Inferential Statistics:**

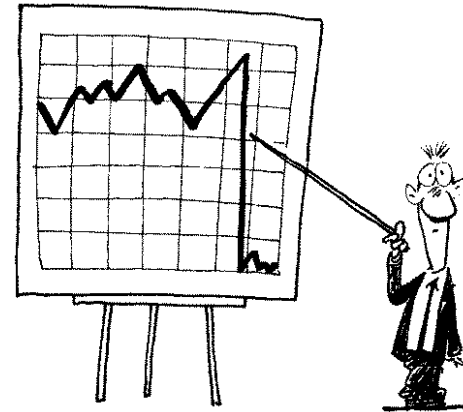
Makes inferences about populations from sample data.

• **Analytical Statistics:**

Uses math to model and predict variation.

• **Descriptive Statistics:**

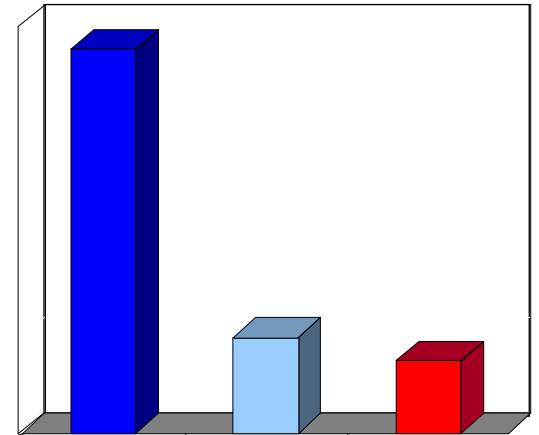
Describes characteristics of the data (central tendency, spread)



# - Graphical Analysis

- ❑ A long list of numbers is usually not practical for conveying information.
- ❑ One of the best ways to understand a process is to graph the data.
- ❑ They are the starting point for the data door.
- ❑ Theories and ideas gained from the graphical analysis can then be investigated with more advanced statistical techniques.

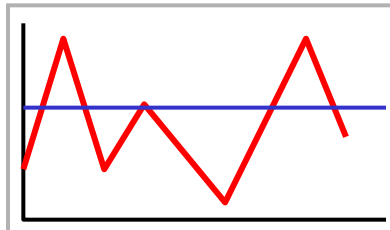
“Graphs truly show that a picture is worth a thousand of words”



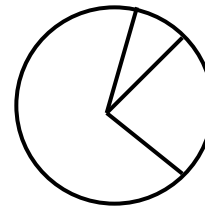
# - Graphical Analysis

- Different graphs can emphasize different characteristics of the same data.

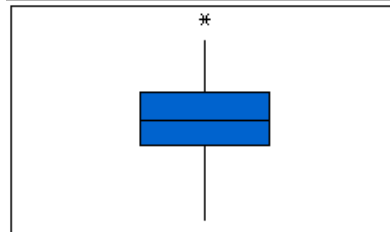
Time Series  
Plots



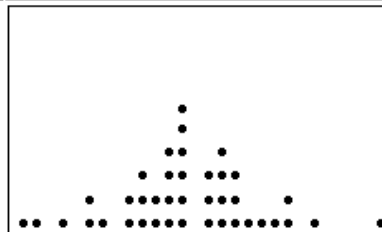
Pie Chart



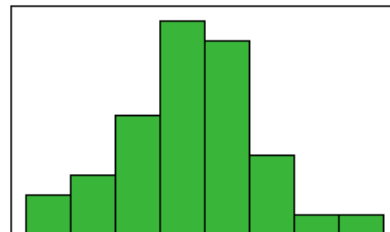
Boxplot



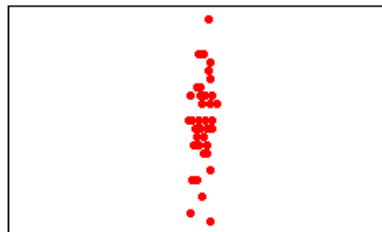
Dotplot



Bar Chart /  
Histogram



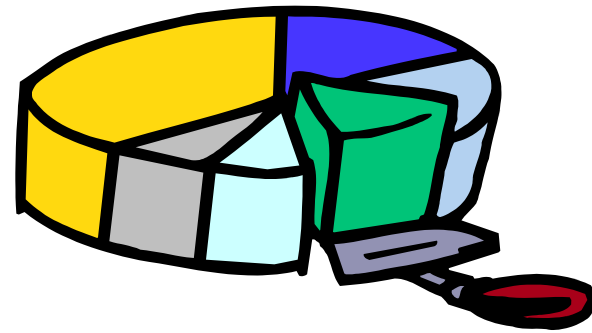
Individual  
Value Plot



# - Graphical Analysis

## **Pie Charts:**

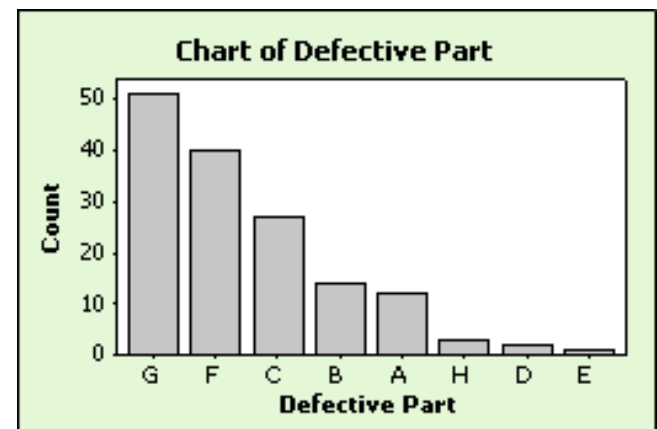
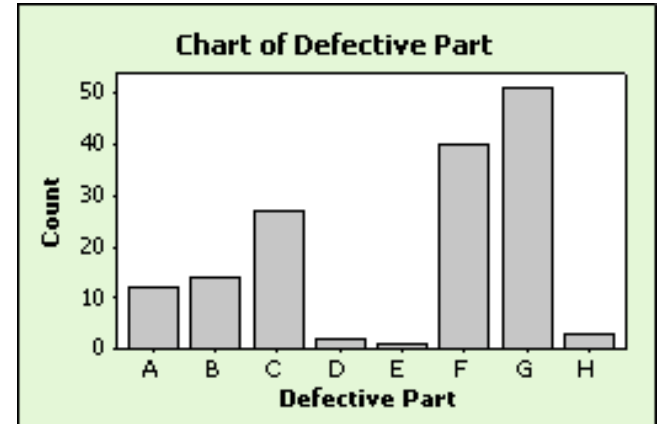
- ❑ Pie Charts are used when we need to display the relative frequency of categorical data.
- ❑ They display the proportion of each category relative to the whole.



# - Graphical Analysis

## Bar Charts:

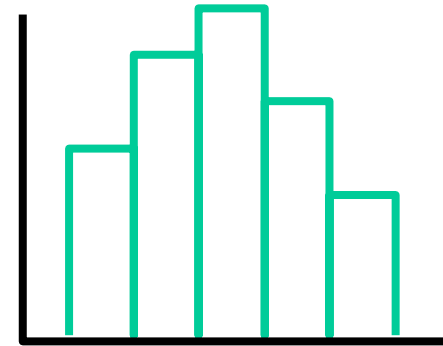
- ❑ **Bar Charts** and **Pareto Charts** are used to illustrate the frequencies of categorical data.
- ❑ A Bar Chart displays the frequency of each category.
- ❑ A Pareto Chart is a bar chart that shows the categories in descending order of frequency.
- ❑ It is used to identify the largest opportunity for quality improvement.



# - Graphical Analysis

## Histograms:

- ❑ Sometimes a bar chart is used to display numeric data.
- ❑ Histograms are efficient graphical methods for describing the distribution of data.
- ❑ The horizontal axis represents the scale of the data which is divided into intervals (bins) of equal size.
- ❑ Each bar represents the frequency of data values that occur in each interval.

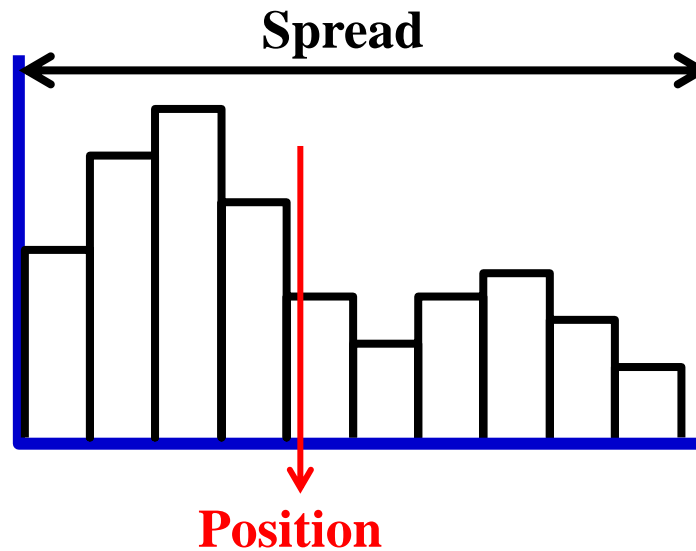




# - Graphical Analysis

**Histograms are used to assess:**

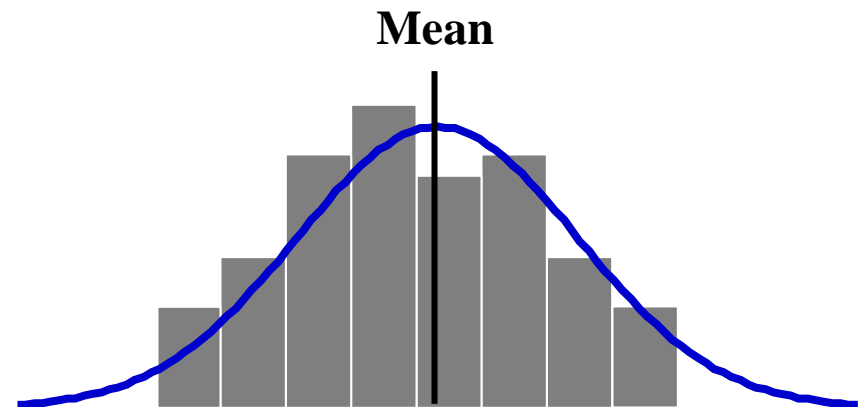
- ❑ Measure of central tendency.
- ❑ Variation in data.
- ❑ Normality.



# - Graphical Analysis

## Histograms:

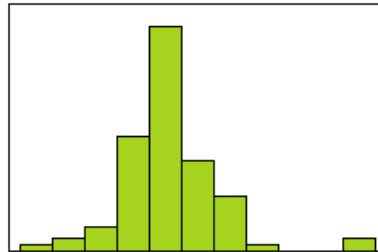
- ❑ Histograms display moderate to large amount of numeric data.
- ❑ The minimum sample size for a Histogram is 25.
- ❑ **Normal distribution is the case when the data is:**
  - Symmetrically distributed.
  - Centered at the mean.



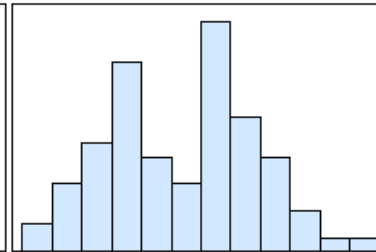
# - Graphical Analysis

## Histograms:

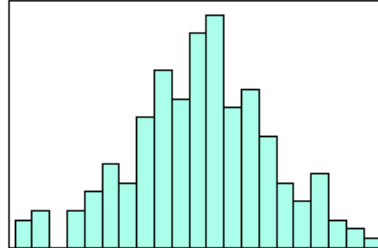
**Unimodal**



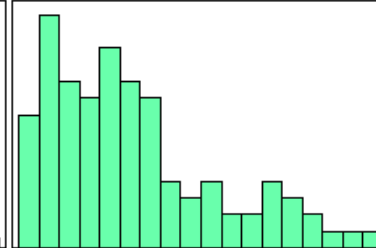
**Bimodal**



**Symmetric**



**Skewed**



*Normal*

*Weibull*

*Poisson*

*F*

*Binomial*

*Student's T*

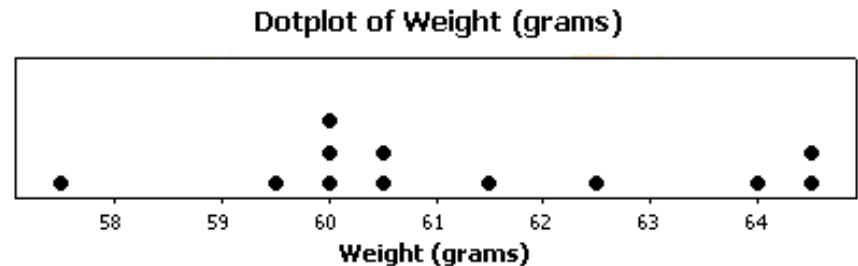
*Exponential*

*Uniform*

# - Graphical Analysis

## Dotplots:

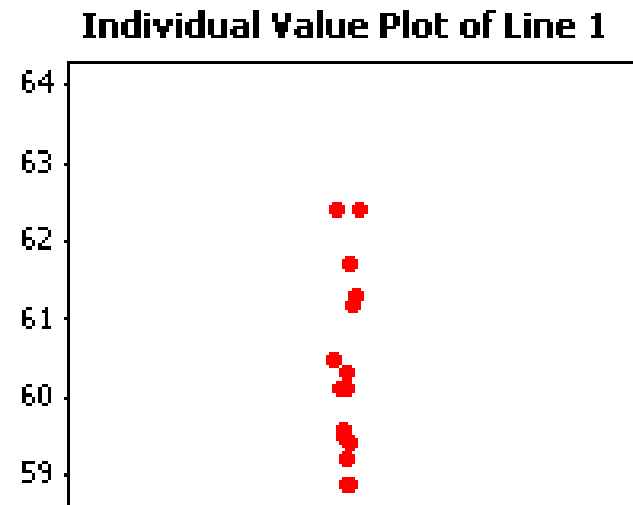
- ❑ Useful for displaying small to moderate amount of numeric data.
- ❑ They show where the data are clustered.
- ❑ They show one data point for every data point, and can help identify any unusual.
- ❑ They provide details about the individual data points while histograms groups data values to better reveal the overall shape of the distribution.



# - Graphical Analysis

## Individual Value Plots:

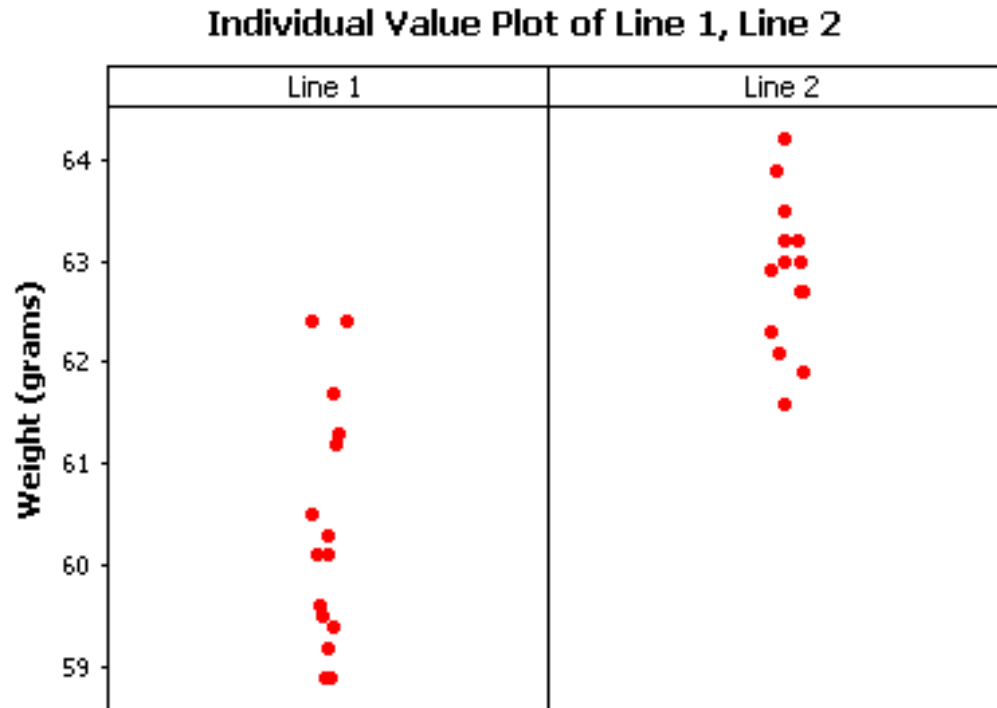
- ❑ Display the individual data points for a single variable or a group of numeric variables.
- ❑ The points allow us to see all the individual values even if they are same or very close to each other.
- ❑ They are also useful to compare populations.



# - Graphical Analysis

## Individual Value Plots:

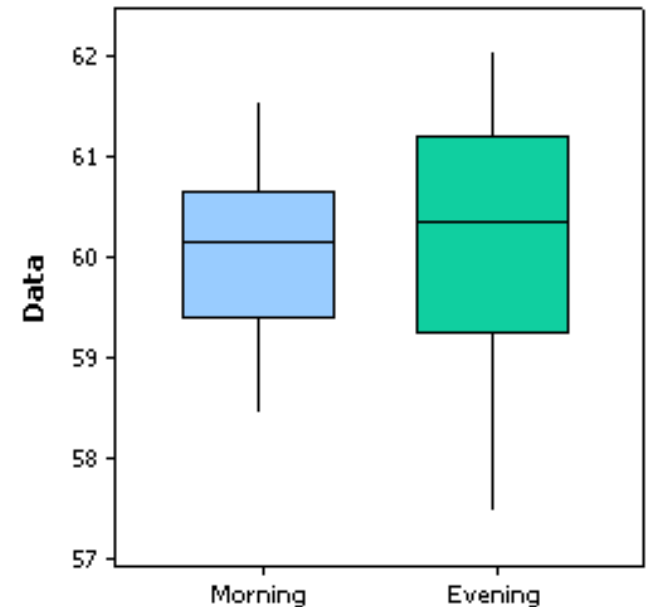
- What can you conclude about this Individual Value Plot?



# - Graphical Analysis

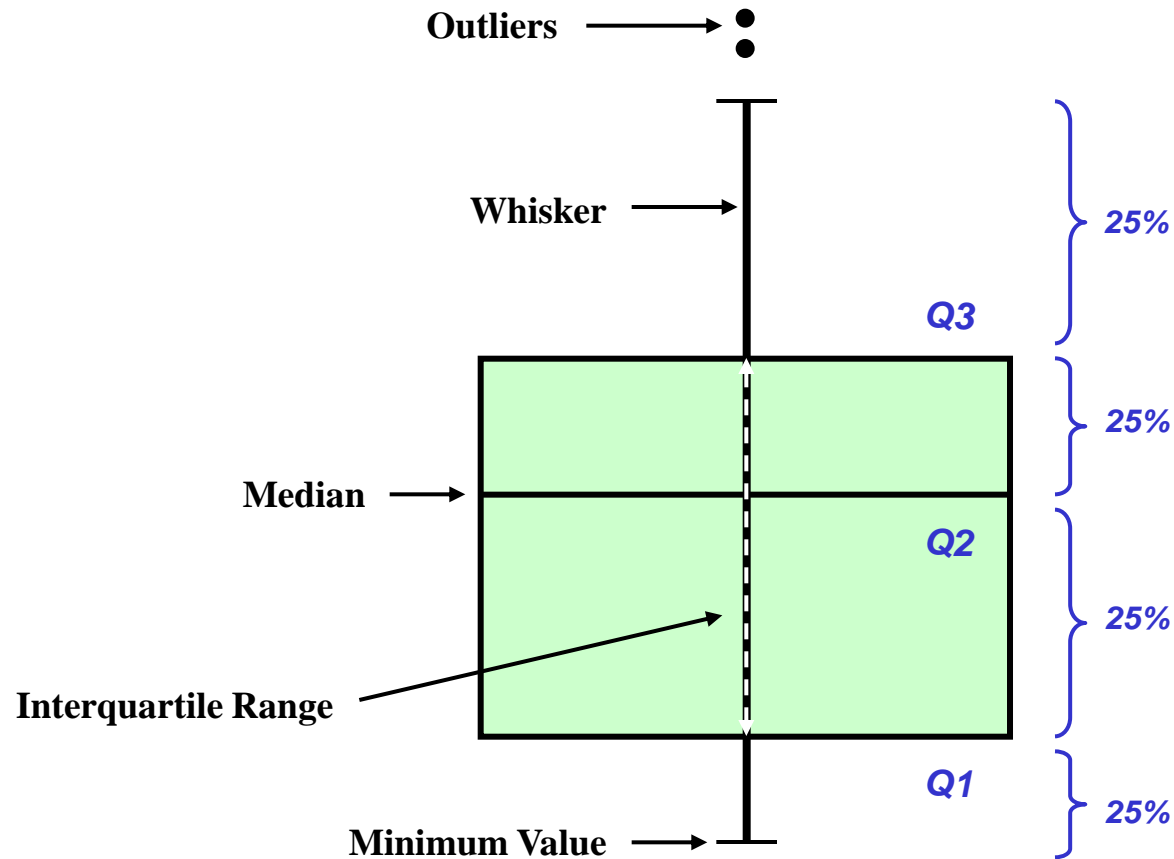
## Boxplots:

- ❑ Like histograms, work better with moderate and large sample sizes.
- ❑ They summarize important aspects of the distribution of numeric data.
- ❑ Like Individual Value Plots, they help compare multiple samples of data.
- ❑ If the values have a wider range, this indicate more variability.
- ❑ They display quartile information.



# - Graphical Analysis

## Boxplots:

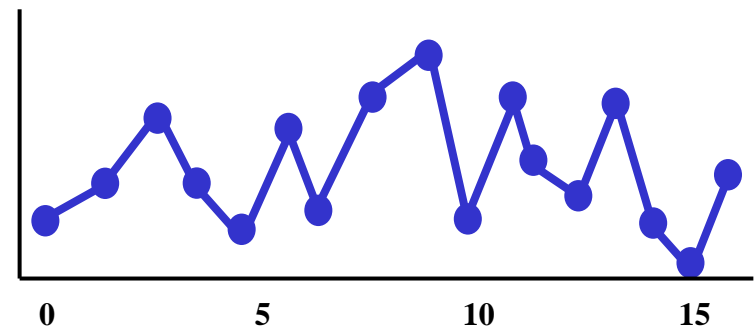




# - Graphical Analysis

## Time Series Plots:

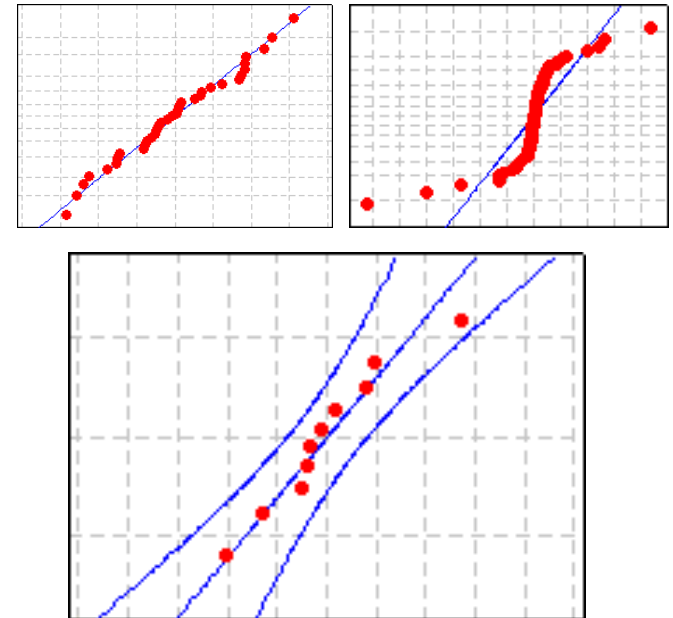
- ❑ Help to spot changes and trends overtime.
- ❑ Require the data to be in the order that actually happened.
- ❑ **Things to look out for:**
  - Changes in the amount of variation.
  - Upward and downward trends.
  - Patterns and cycles.
  - Anything not random.
- ❑ **More advanced charts:**
  - Run charts.
  - Control charts.



# - Graphical Analysis

## Probability Plots:

- ❑ Provide a more decisive approach for deciding if a data set fits the normal distribution.
- ❑ Constructed in a way that the points will fall in a straight line if they fit the distribution question (e.g. Normal).
- ❑ A Normal distribution will form a straight line that falls between the 95% the CI limits.

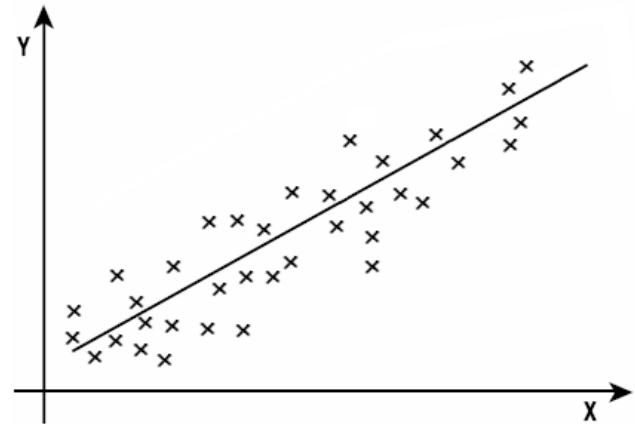


Normal Probability Plots

# - Graphical Analysis

## Scatter Plots:

- ❑ Used to study the relationship between two variables.
- ❑ Numerous problems encountered in quality require the estimation of relationships between two or more variables.
- ❑ Used to determine what happens to one variable when another variable changes value.
- ❑ It shows patterns in the relationship that we could not see by just looking at the data.



# - Graphical Analysis

