



Continuous Improvement Toolkit

Prioritization Matrix

Managing Risk

PDPC
FMEA RAID Logs
Fault Tree Analysis
Risk Assessment*
Traffic Light Assessment

Deciding & Selecting

Pros and Cons
Break-even Analysis
Force Field Analysis
Decision Tree
QFD
Kano Analysis
Critical-to Tree
Matrix Diagram
TPN Analysis
Voting
SWOT
Prioritization Matrix
Paired Comparison

Planning & Project Management*

Importance-Urgency Mapping
RACI Matrix
Stakeholders Analysis
PEST
PERT/CPM
Activity Diagram
Roadmaps
Project Charter
Gantt Chart
PDCA
Control Planning
Gap Analysis
Hoshin Kanri
Kaizen
How-How Diagram
Tree Diagram**
Standard work

Understanding Performance

Lean Measures
KPIs
OEE
Capability Indices
MSA
RTY
Descriptive Statistics
Cost of Quality
Probability Distributions
ANOVA
Reliability Analysis
Graphical Analysis
Hypothesis Testing
Run Charts
Scatter Plot
Correlation
Control Charts
5 Whys
Chi-Square Test

Understanding Cause & Effect

Cause & Effect Matrix
Pareto Analysis
Confidence Intervals
ANOVA
Design of Experiments
Regression
Multi-Vari Charts
Relations Mapping*
Fishbone Diagram
TRIZ***

Identifying & Implementing Solutions***

Simulation
TPM
Mistake Proofing
Pull Systems
JIT
Ergonomics
Work Balancing
Automation
Bottleneck Analysis
Visual Management
Flow
Value Analysis
5S
Wastes Analysis
SMED

Understanding Performance

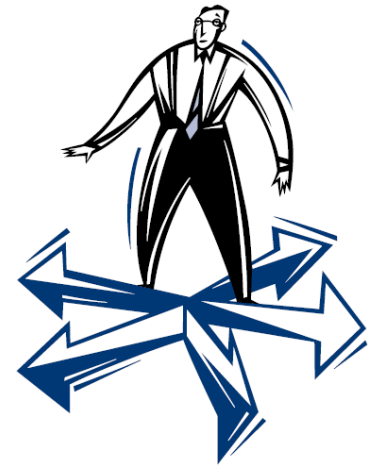
Benchmarking
Sampling
Focus groups
Interviews
Brainstorming
Analogy
SCAMPER***
Photography
Check Sheets
Nominal Group Technique
Mind Mapping*
Measles Charts
Surveys
Affinity Diagram
Attribute Analysis
Data
Critical Incident Technique
Lateral Thinking
Visioning
Collection
Observations

Creating Ideas**

Designing & Analyzing Processes

- Prioritization Matrix

- ❑ Provides a way of sorting a diverse set of items.
- ❑ Each item is scored against each of a set of key criteria.
- ❑ The scores for each item are then summed.
- ❑ Weight can be allocated per criteria.
- ❑ Used instead of simple Voting when extra effort is required to find a more confident selection.



- Prioritization Matrix

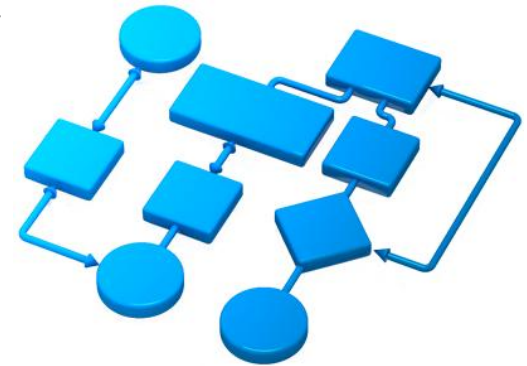
- ❑ Used to sort a list of items into an order of importance.
- ❑ Used to help select items to be actioned from a larger list of possible items.
- ❑ Helps to gain agreement on priorities and key issues.



- Prioritization Matrix

Approach:

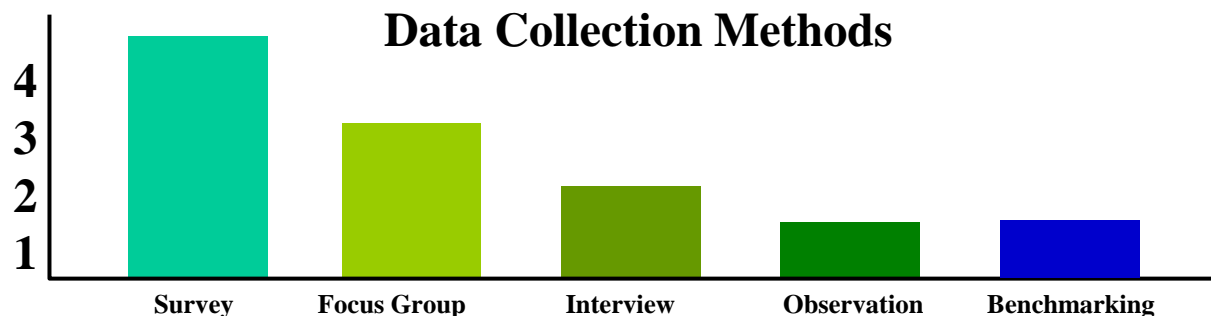
- ❑ Identify the objective of using the prioritization.
- ❑ Produce the list of items to be prioritized.
- ❑ Identify a list of criteria to judge how well each item serves the objective.
- ❑ Allocate a weight to each criterion to show relative importance.
- ❑ Allow each member to score each item against each criterion.
- ❑ Average scores, and add up all of the weighted scores.
- ❑ Sort the prioritized items to be made clearer for communication and decision making.



- Prioritization Matrix

Example – Select the Most Efficient Data Collection Method:

Data Collection Method	Cost effective	Response time	Quantity	Anonymity	Total	Rank
Weight	0.4	0.2	0.3	0.2		
Survey	5	2	5	1	4.1	1
Interview	1	4	5	0	2.7	3
Observation	3	3	1	1	2.3	4
Focus Group	3	5	5	1	3.9	2
Benchmarking	1	1	5	1	2.3	4



- Prioritization Matrix

Example – Prioritize the Following Projects:

Project Title	Cost \$	Saving \$ X 2	Probability of success	Time to complete
Energy reduction	\$36,000	\$43,000	2	12
Spoilage reduction	\$30,000	\$120,000	4	12
Reduce strap width	\$7,000	\$11,000	3	3
Stretch wrapping usage	\$7,000	\$4,000	5	5
Over varnish usage	\$20,000	\$66,000	1	8

Project Title	Cost \$	Saving \$ X 2	Probability of success	Time to complete	Total	Rank
Energy reduction	1	$3 \times 2 = 6$	2	2	11	5
Spoilage reduction	2	$5 \times 2 = 10$	4	2	18	1
Reduce strap width	5	$2 \times 2 = 4$	3	5	17	2
Stretch wrapping usage	5	$1 \times 2 = 2$	5	4	16	3
Over varnish usage	3	$4 \times 2 = 8$	1	3	15	4