



Continuous Improvement Toolkit

TPN Analysis

Managing Risk

PDPC
FMEA RAID Logs
Fault Tree Analysis
Risk Assessment*
Traffic Light Assessment

Deciding & Selecting

Pros and Cons
Break-even Analysis
Force Field Analysis
Decision Tree
QFD
Kano Analysis
Critical-to Tree
Cause & Effect Matrix
Confidence Intervals
Probability Distributions
Graphical Analysis
Run Charts
Control Charts
Sampling
Brainstorming
Nominal Group Technique
Affinity Diagram
Lateral Thinking

Planning & Project Management*

Importance-Urgency Mapping
Cost -Benefit Analysis
Voting
SWOT
TPN Analysis
PDCA
Control Planning
Gap Analysis
Hoshin Kanri
Kaizen
How-How Diagram
Standard work
Simulation
TPM
Mistake Proofing
Pull Systems
JIT
Ergonomics
Work Balancing
Automation
Bottleneck Analysis
Visual Management
Flow
Value Analysis
5S
Wastes Analysis
SMED
Time Value Map
Process Redesign
IDEF0
Value Stream Mapping
SIPOC
Flow Process Chart
Process Mapping
Flowcharting
Service Blueprints

Understanding Performance

Benchmarking
Focus groups
Photography
Measles Charts
Data Collection
Critical Incident Technique
Observations

Understanding Cause & Effect

Pareto Analysis
ANOVA
Hypothesis Testing
Design of Experiments
Regression
Multi-Vari Charts
Relations Mapping*
TRIZ***
SCAMPER***
Mind Mapping*
Attribute Analysis
Visioning

Identifying & Implementing Solutions***

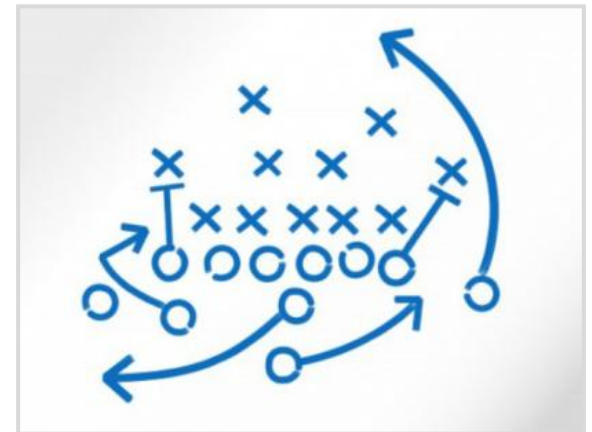
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Creating Ideas**

Designing & Analyzing Processes

- TPN Analysis

- ❑ After brainstorming sessions, there will be many possible causes.
- ❑ You need to reduce this to a small number that you can address.
- ❑ TPN is designed to select those ideas/causes over which you have most control.



- TPN Analysis

When to Use It?

- ❑ Used to decide if any of the issues they have identified are within control.



Your team now decides whether an individual is:

- ❑ **(T)** Totally within the Team's influence.
- ❑ **(P)** Partially within the Team's influence.
- ❑ **(N)** Not within the Team's influence at all.

- TPN Analysis

Approach:

- ❑ List the issues or solutions.
- ❑ For each issue ask the team to categorize it (in terms of T's, P's, or N's).
- ❑ Decide how the 'T's can be taken forward.
- ❑ Identify who else needs to be involved to move the 'P's.
- ❑ For 'N' issue you will need to be able to identify someone who has got ownership and control, and get them involved in what you are trying to achieve.

