

# Traffic Light Assessment

## Definition:

- A rating system.
- Evaluates the performance in relation to a goal.
- Results are expressed using the three colors of the real traffic lights (**Red**, **Yellow** and **Green**).

## Benefits:

- Good and poor performance can easily be identified (universal).
- Supports decision making.

## Applications:

- Performance and trend reports.
- Customer satisfaction reports.
- Financial and marketing reports.
- Quality and compliance audits.
- Risk management and safety audits.
- Staff performance management.

## Results are expressed in Performance Management as:



A performance that is far below target.

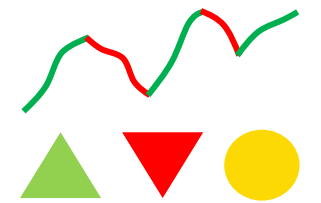


A performance that is a bit below target.



A performance that is expected, or better than expected.

4.4% 3.1% 2.8%



## Results are expressed in Project Management as:



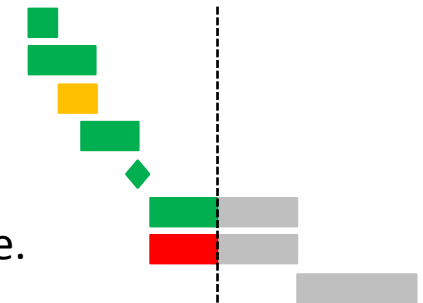
An activity that is incomplete.



Partially completed, or was completed after due date.



An activity that was completed on time or ahead of time.



## Other uses:

- Communicating production information (e.g. Andon display systems).
- Marking inventory levels and indicating the status of materials/products.
- Assessing the skill levels of the staff and determining the training needs.
- Knowing what a team think of a particular idea.
- Showing how much fat, sugar and salt exist in the food products.

